

## WARRANTY INFORMATION (Outside The EU)

This warranty forms an integrated part of the purchase agreement between the private individual purchasing a Radinn product (the “**Customer**”) and Radinn or the authorized dealer, as applicable.

### Warranty

Subject to the conditions set out herein, Radinn will (in some cases, as specified below under “Communication”, through an authorized dealer) remedy defects or nonconformities resulting from defects in design, materials or workmanship of the Radinn product, provided that a) the defect is notified to Radinn or, if applicable, the authorized dealer within a reasonable time after the defect came to, or ought to have come to, the Customer’s attention and in no event later than prior to the expiry of a 12 months period after the date of delivery; and b) that the Radinn product is proven defective (the “**Warranty**”).

This Warranty applies to all Radinn products purchased for final, recreational use by private individuals only. The Warranty is only valid for the original Customer and cannot be transferred to a third party. The battery, like all lithium-ion batteries, will experience gradual energy or power loss with time and use. Loss of battery energy or power over time or due to or resulting from battery usage is NOT covered under this battery Warranty. The Warranty for the battery is limited to 12 months or a maximum of 100 charging cycles, whichever comes first.

The Warranty does not cover:

- a) defects caused by the batteries due to Customer’s negligence and/or failure to i) install and connect the Radinn Control App from App Store or Google Play as means of communicating battery status with Radinn at any given use or ii) follow proper safety protocols as stated by Radinn in the included printed user manual, safety instructions prescribed on the Radinn product, safety instructions prescribed on the battery and/or the user manual in the Radinn Control App.
- b) defects caused by negligence, mistreatment or failure to follow instructions issued by Radinn;
- c) faulty maintenance, handling or incorrect storage by the Customer;
- d) alterations or modifications of the Radinn product carried out without Radinn’s prior written consent;
- e) repairs or any other work done on or in relation to the Radinn product by anyone other than Radinn; or
- f) normal wear and tear and deterioration.

The herein stated sets out the full and complete warranty, express or implied, including without limitation in respect of satisfactory quality, merchantability and fitness for purpose, that is provided in relation to the Radinn product and all liability based on other grounds is hereby disclaimed.

### Limitation of liability

The liability hereunder is limited to repair and/or replacement, at Radinn’s sole discretion, of the defective part or component. Neither Radinn nor the authorized dealer shall be liable for any damages, whether direct or indirect, consequential damages, loss of use, loss of production, loss of profit or whatever kind or nature.

Neither Radinn nor the Authorized Dealer shall have any liability whatsoever in respect of the Customer’s use of the Radinn product or in respect of any requirement to obtain registrations, licenses, approvals or similar by any governmental authority or agency.

### Communication

Any communication or Warranty claims shall be directed as follows

- a) if the Radinn product is purchased through an authorized dealer (the authorized dealers are listed on radinn.com) – to the authorized dealer; or
- b) if the Radinn product is purchased elsewhere (e.g. via radinn.com) – to Radinn.

### Governing law and dispute resolution

This warranty information, subject to your local laws, shall be governed by and be construed in accordance with the laws of Sweden, under exclusion of the United Nations Convention on Contracts for the International Sale of Goods (CISG).

This Warranty gives you specific legal rights. These rights do not substitute for or affect your statutory rights under your local law. In addition to the rights arising under this Warranty, you may have additional rights arising from your local law including, but not limited to, any statutory warranty rights.

Any dispute, controversy or claim arising out of or in connection with this warranty information, or the breach, termination or invalidity thereof, shall be finally settled by arbitration in Malmö, Sweden, in accordance with the Rules of the Arbitration Institute of the Stockholm Chamber of Commerce. The language to be used in the arbitral proceeding shall be English, unless both parties agree otherwise.

In the event that any provision of this Warranty is held by a court of competent jurisdiction to be unenforceable because it is invalid or in conflict with any law of any relevant jurisdiction, the validity of the remaining provisions shall not be affected, and the rights and obligations of the parties shall be construed and enforced as if this Warranty did not contain the particular



provisions held to be unenforceable, and the unenforceable provisions shall be replaced by provisions which, being valid, legal and enforceable, come closest to Radinn's intention underlying the invalid or unenforceable provision.